

# Product Credit RA Request Form

This form may be completed in Acrobat Reader (version 9), saved and attached to an E-mail then returned. Download V9 here -



Account No: S0	Contact Name:
Company Name:	
Address:	
	Post Code:
Phone:	Email:

Item 1:

Product:	Serial No:
Reason for return:	

*If you are returning the item for credit because you have spoken with the Manufacturer and they have advised you that they will credit the unit please provide the following information:*

Manufacturers Ticket Number:	
Name of Person who agreed credit:	
Phone:	Email:
Date Ordered: / /20 on Order No.:	or Date Invoiced: / /20 on Inv No.:

Item 2:

Product:	Serial No:
Reason for return:	

*If you are returning the item for credit because you have spoken with the Manufacturer and they have advised you that they will credit the unit please provide the following information:*

Manufacturers Ticket Number:	
Name of Person who agreed credit:	
Phone:	Email:
Date Ordered: / /20 on Order No.:	or Date Invoiced: / /20 on Inv No.:

The issuing of a RA number does not imply that we are agreeing to credit the item detailed. Non faulty products will only be accepted for credit if the boxes have not been WRITTEN ON and are returned within 30 days of purchase unopened in original packaging and therefore complete in all ways. Products purchased as a special order or miscellaneous items will not be accepted for credit. See the website for full terms and conditions.

Please send this completed form to [returns@provision-cctv.com](mailto:returns@provision-cctv.com) for us to issue you with a RA number.  
**Please return the items above using RA \_\_\_\_\_ Date: \_\_/\_\_/20\_\_**  
Please return the goods with a copy of this form to:  
Pro-Vision Distribution Ltd, Knights Way, Battlefield Enterprise Park, Shrewsbury, Shropshire SY1 3AB